

SUNDAY

MONDAY T

TUESDAY W

WEDNESDAY THURSDAY

Y FRIDAY

SATURDAY

SOCIAL MEDIA IDEAS

29	30	31	01	02	03	04
			New Year's Day	National Personal Trainer Awareness Day		National Trivia Day
05	06	07	08	09	10	11
National Whipped Cream Day	National Technology Day	National Tempura Day	National Winter Skin Relief Day	National Take the Stairs Day	National Cut Your Energy Costs Day	National Vision Board Day
12	13	14	15	<mark>16</mark>	17	18
	Korean American Day	Ratification Day	National Bagel Day	Get to Know Your Customers Day		National Winnie the Pooh Day
19	20	21	22	23	24	25
National Popcorn Day	Martin Luther King Jr. Day	Squirrel Appreciation Day			National Compliment Day	National Opposite Day
26	27	<mark>28</mark>	29	30	01	02
National Spouses Day	National Chocolate Cake Day	National Data Privacy Day	National Puzzle Day	National Croissant Day		

O1 New Year's Day

The new year has finally begun, and now is an excellent time to do that thing you've been avoiding. Ride the momentum of the start of a new decade and get to work!

06 National Technology Day

Technology has changed so much in the last decade! Take today to reflect on all the things that didn't exist in 2010, and post a throwback tech pic.

09

National Take the Stairs Day Being active is one of the most important

keys to good health. Encourage your followers and staff to take the stairs today, and post pictures!

16

Get to Know Your Customers Day

In the spirit of the new year, take today to welcome and engage with your newest customers. How can you make a personal connection?

28 Data Privacy Day

Now here's a hot topic: data privacy. Get your followers to tell you their opinions on the issue, and facilitate a (healthy) debate.



PROJECT IDEAS

- Review your marketing kit and make upgrades, this includes both digital and print versions. Are your service descriptions up to date? Are your customer stories and references stale? Start the year fresh with an updated marketing kit.
- Review your customer list from an 80/20 perspective. Who are the customers that are having the greatest positive impact on your business in terms of profit, time spent, and happiness? Which customers are pulling you down with little positive impact? Plan to fire your bottom 10 – 20% in the first quarter - it will make your business better.
- Make a commitment plan. You may have a business strategy, but are you actively executing it? Think about how your team views your goals, and plan how you will demonstrate your commitment to reach them. This could include investing in new technology, training or certifications, or hiring a new staff memberthink about what your staff will notice and appreciate.

CONTENT IDEAS

- → Less is more take some time to sort through the content you have. Are there areas of your website that have gone stale? Do you really need them all? Make a list of the content you think you should remove from your website and get started cleaning.
- Draft an article that describes your plans for 2019. Writing things down and sharing them with others increases our commitment to getting them done. Think about the things you plan to do to positively impact your customers – and let them know.
- → Write a predictions article that describes how your industry or community will be impacted in 2018. Think of the areas where your business and the industry overlap, for example in the area of regulations, product releases, or new cloud capabilities that will impact your delivery.

VALENS POINT

MONTHLY THEMES